JIHAD MOURAD

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OBJECTIVE

To obtain a full-time position in the field -of Information technology for a challenging opportunity to gain valuable
exposure in the design, development and testing of computing systems, and software programs

SKILLS & ABILITIES

Strong oral and written communication and organizational skills with sharp attention to detail. - Ability to work under pressure, with high sense of responsibility. - Programming

EXPERIENCE

2018-2021	IT Support, *NET360 TRIPOLI NORTH LEBANON*
	· Maintained & monitored the Network (Routers, switches Antennas)
	· Configured Mikrotik and Cisco Networking devices.
	· Managed of maintenance and installation
2018-2018	Call Center, MATIC SERVICES CHEKKA- AL BATROUN NORTH LEBANON
	· Sold effectively over the phone
	· Solved complaints.
2016-2018	Andys resto caffe chekka
	. Waiter
2016-2016	Florida beach hotel
	. Cahier

EDUCATION

2019-2022	LEBANESE INTERNATIONAL UNIVERSITY – TRIPOLI, DAHER EL EIN
	Bachelor's Degree in Management Information System
2020-2022	LEBANESE TS IN INFORMATION TECHNOLOGY
	SIDON UNIVERSAL COLLAGE

CERTIFICATES

Nov 2021-Dec 2021, Dot project (45h)- Cyber security training program by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH in partnership with INJAZ Lebanon and the Ministry of Social Affairs.

Feb 2022-Mar 2022, Dot project (30H)-Microwork training program program by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH in partnership with INJAZ Lebanon and the Ministry of Social Affairs.

Nov 2022 - Dec 2022, WAYNorth Project (18H) – Career readiness Project implemented by the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH in partnership with INJAZ Lebanon and the Ministry of Social Affairs.

REFERENCES

AVAILABLE UPON REQUEST